REVIEW OF RESEARCH

UGC APPROVED JOURNAL NO. 48514

ISSN: 2249-894X

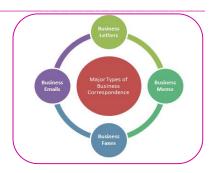


VOLUME - 7 | ISSUE - 7 | APRIL - 2018

A STUDY ON CORPORATE SYSTEM, PROCESS AND PRACTICES OF UNDERTAKINGS IN KARNATAKA STATE

Sanjaykumar Ihole¹ and Prof. V. T. Kamble²

- ¹Research Scholor Dept Of Journalism and mass communication Gulbrga University, Kalaburagi.
- ² Dept Of Library and Information Science Gulbarga University, Kalaburagi.



ABSTRACT:

The idea of corporate correspondence has been enlarged to incorporate the development of commonly helpful connections between the association and different partners who matter most from the perspective of business the board. The present investigation assesses the corporate correspondence framework, procedure and practices of driving open and private endeavors with extraordinary reference to Karnataka State. The vital significance of corporate correspondence turns out to be profoundly pertinent in the present occasions since the world moves towards globalization of correspondence and economy. A combination of the accessible writing recommend that corporate correspondence situation of Karnataka State endures from specific constraints. The present investigation moved toward the issue through a methodical review strategy, which is famous in Mass Communication and Journalism and different parts of Social Science. The ramifications of the discoveries of the examination on the framework, procedure and practices of corporate

correspondence in driving corporate places of Karnataka State in particular – Bharat Earth Movers Limited, Bharat Heavy Electricals Limited, MphasiS and Biocon sharpen the different partners corporate correspondence for better practice and execution. The examination uncovers that it is basic to define a corporate correspondence approach in the new thousand years since present day corporate houses are required to race against the time and meet the challenge at hand in connecting with different partners. The arrangement creators of open and private corporate houses are likewise required to extend and create corporate correspondence framework by including the visionaries and teachers in the field concerned. A different preparing division would encourage steady advancement of HR in the corporate correspondence branch of the select corporate houses. The corporate communicators ought to likewise be urged to pick up the advantage of specialization in different parts of corporate correspondence the executives in current society. The corporate correspondence exercises need the board support what's more, dynamic inclusion of different parts of hierarchical administration. The investigation stresses that between departmental coordination would enhance the status of corporate correspondence in select

corporate houses. The cutting edge corporate houses ought to likewise plan a lot of sound moral contemplations and practices so as to anticipate unlawful and unfortunate corporate correspondence rehearses. The corporate communicators additionally required appropriate preparing and direction in the specialty of picture constructing and showing the socially advantageous projects of the corporate houses through satisfactory correspondence crusades. The act of corporate correspondence requests coordinated approaches by and large and utilization of interactive media specifically. The future plan for corporate

correspondence the executives in select corporate houses must arrangement with the procedure of corporate social duty and reception of sound moral practices. The corporate correspondence administrations must be rendered with due regard to proficient morals and corporate social duty.

KEYWORDS: idea of corporate correspondence, proficient morals and corporate social duty.

INTRODUCTION

new techniques and media to make their brands and upgrade the institutional notoriety. The idea of corporate correspondence has been augmented to incorporate the development of commonly gainful connections between the association and different partners who matter most from the purpose of perspective on business the executives. The corporate communicators are utilizing both conventional and present day media of correspondence so as to connect with different publics and enroll their dynamic investment in the issues of the cutting edge open and private endeavors. The present examination assesses the corporate correspondence framework, procedure and practices of driving open and private endeavors with extraordinary reference to Karnataka State. Noteworthiness of the Study The significant significance of corporate correspondence turns out to be profoundly pertinent in the present occasions since the world moves towards globalization of correspondence and economy. In creating nations and driving open and private endeavors, corporate correspondence has become a pushed region from innovative work perspective. It is important to analyze the framework, procedure and practices of corporate correspondence out in the open and private endeavors in Karnataka State. An amalgamation of the accessible writing recommend that corporate correspondence situation of Karnataka State experiences certain impediments. A scrutiny of applicable writing likewise uncovers that the past analysts have not explored the framework, procedure and practices of corporate correspondence in open and private endeavors of Karnataka State, which is walking towards advancement. Accordingly, the essential assignments of the present examination are worried about distinguishing sensibly agent test of

inward and outside publics of these associations to evaluate their perspectives on the present status of corporate correspondence with uncommon reference to open and private endeavors of Karnataka State.

OBJECTIVES OF THE STUDY:

To comprehend the frame of mind of the administration towards corporate correspondence in driving open

- furthermore, private endeavors.
- To examine the arrangement of corporate correspondence in driving open and private endeavors.
- To evaluate the act of worker relations in driving open and private endeavors.
- To investigate the act of monetary relations in driving open and private endeavors.
- To analyze the act of client relations in driving open and private endeavors.
- To assess the act of government relations in driving open and private endeavors.
- To investigate the act of media relations in driving open and private endeavors.
- To value the act of network relations in driving open and private endeavors; and
- To propose proper procedures of corporate correspondence in driving open and private endeavors.

RESEARCH METHODOLOGY

The present examination moved toward the issue through an efficient review strategy, which is mainstream in Mass Communication and Journalism and different parts of Social Science. The advancement of corporate correspondence in India and abroad was followed and recorded by following chronicled look into technique. The framework, procedure and practices of corporate correspondence in select open furthermore, private endeavors were assessed through a logical experimental examination. An organized and pre-tried meeting calendar was managed to the agent test comprising of both inner also, outside publics. Suitable measurable tests were led to break down the essential information, draw derivations, test the speculations and make proposals.

LIMITATIONS OF THE STUDY

The present examination moved toward the issue through an efficient review strategy, which is mainstream in Mass Communication and Journalism and different parts of Social Science. The advancement of corporate correspondence in India and abroad was followed and recorded by following chronicled look into technique. The framework, procedure and practices of corporate correspondence in select open furthermore, private endeavors were assessed through a logical experimental examination. An organized and pre-tried meeting calendar was managed to the agent test comprising of both inner also, outside publics. Suitable measurable tests were led to break down the essential information, draw derivations, test the speculations and make proposals.

PRACTICES OF EMPLOYEE RELATIONS

A dominant part of the respondents have perceived upkeep of solid representative relations (75.83%), training of the workers on institutional strategies and projects (79.17%), accessibility of open doors for representatives' investment (64.17%), thought of the workers as key partners of association (74.17%), support of cheerful relations with the workers (70.0%), formation of better working conditions (62.50%), steady correspondence with representatives (77.50%), accessibility of inside correspondence administrations to the representatives (59.17%), improvement of profession chart of the representatives (55.83%), production of feeling of having a place among the workers (58.33%), presence of

great work arranged demeanor among the representatives (60.0%), thought of view purposes of workers in the special exercises (57.50%), presence of representatives' complaints redressal component (61.67%), formation of comradelier among the representatives.

PRACTICES OF COMMUNITY RELATIONS:

A majority of the respondents have recognized the presence of community relations policy and system (60.0%), pro-active measures to serve the community (60.0%), delivery of community oriented services (60.0%), implementation of community welfare activities (63.33%), adoption of open door policy (66.67%), opportunities for regular interaction with the community (63.33%), active community participation in the welfare activities (70.0%), implementation of need based community welfare programmes (63.33%), reputation management through CSR (56.67%), community relations mechanism (53.33%), responding to the needs and demands of the community (60.0%), absence of adequate community infrastructure (63.33%), adequate employment opportunities to the community (60.0%), regular monitoring of community issues, needs and demands by the corporate house (65.0%) and absence of official community response system (60.0%).

TOOLS OF COMMUNITY RELATIONS:

The overall analysis revealed significant differences in the frequencies for the tools of community relations. Most of the respondents indicated the response 'rarely' for group meetings (56.67%), personal contacts (63.33%), presentations in meetings (66.67%), official visits / plant visits / project visits (56.67%), sponsorship of special events (56.67%) and video cassette display (70.0%). The respondents also indicated the response 'very rarely' for coordination committee (53.33%), opinion leaders' meeting (63.33%) and film and slide presentation (70.0%). Surprisingly, most of the respondents indicated the response 'not at all' for open house (63.33%), convention of community members (53.33%), grievance committee (56.67%), joint consultative committee (83.33%), backgrounders (56.67%), house journals (83.33%), video conferencing (93.33%), closed circuit television (100%), teleconferencing (80.0%), suggestion system (90.0%) and opinion survey (83.33%). However, about 56.67% of the respondents have observed that displays and exhibits were used 'sometimes' for community relations. The respondents did not identify any tool of community relations which was used 'all times' by the public and private undertakings.

CORPORATE COMMUNICATION POLICY

The examination uncovers that it is basic to figure a corporate correspondence arrangement in the new thousand years since present day corporate houses are required to race against the time and ascend to the event in connecting with different partners, inspiring them to acknowledge the approaches and items what's more, enrolling their dynamic cooperation in the procedures of authoritative advancement, business advancement, brand the board, picture building, occasions the executives, fiasco the board, emergency the board, etc. The main open segment and private part associations like BEML, BHEL, MphasiS and Biocon are called upon to plan explicit corporate correspondence approach in discussion with driving experts and masters in the field concerned.

CORPORATE COMMUNICATION SYSTEM

The arrangement creators of open and private corporate houses are likewise required to grow and create corporate correspondence framework by including the visionaries and evangelists in the field concerned. These houses ought to likewise prepare the corporate correspondence divisions with the cutting edge advancements, assets and administrations so as to cut a specialty for themselves in the field of corporate administration. The orporate houses should utilize progressed corporate correspondence rehearses what's more, apparatuses which can improve better affinity between the corporate houses and different partners who matter most in the present occasions.

MODERN CORPORATE

Modern corporate houses like BEML, BHEL, MphasiS and Biocon have achieved commendable success in the business management in general. These corporate houses have certainly realized the significance of corporate communication in the new millennium. A surge in corporate communication interest is typically attributed to the strong relationship between the corporate communication and business management. The future agenda for corporate communication management in select corporate houses must deal with the process of corporate social responsibility and adoption of sound ethical practices. The corporate communication services have to be rendered with due respect to professional ethics and corporate social responsibility.

CORPORATE COMMUNICATION

Corporate Communication has emerged over the years as a prominent tool of organizational development. The internal publics and external publics of modern organizations are required to work together to support their organization and its leaders. The people-centered specialists are required in modern organization to bridge the communication gap between the organizations and various stakeholders who matter most in this age of competitive business. Usually, the corporate communication departments of BHEL, KPCL, GMR and Philips are managing the corporate advertising activities in order to reach out to various customers and engineer their consent for the consumption of the goods and services. The corporate advertising activities are organized with a view to achieve the goals of business promotion, marketing of goods, corporate reputation management, adequate consumption of goods and services and so on. These four leading public and private undertakings have achieved considerable success in the art and craft of corporate advertising through application of new technologies and adoption of advanced practices. They have also realized the importance of corporate advertising which has become an important component of organizational management over a period of time. The corporate advertising has also emerged as a prominent instrument of customer relationship management in the present times in Karnataka State which has achieved national recognition as a model state from economic development point of view. Scientific evaluation of the impact of corporate advertising assumes profound significance in this age of globalization.

7.25% SCHEME :-

7.25% of the budget is required to be earmarked for the welfare of OBCs in all City Corporations, City Municipal Councils/Town Municipal Councils/Town Panchayaths of Karnataka. In this regard, they are required to reserve income from all sources viz., the taxes levied and collected by them under the provision of Karnataka Municipalities Act, 1964, grants released by Government towards the compensation for the loss of income due to abolition of octroi, development grants and other grants. Loan and purposive grants given to ULBs are however excluded. Previously, 7.25% of the budget was being earmarked for the welfare of OBCs.

The 7.25% budget is required to be utilised exclusively for the benefit of OBCs individually or collectively in the proportion of 7.25% on the schemes beneficial to them. At the time of devising action plan, all the Urban Local Bodies are required to ensure that the following proportion be maintained:

- a) 40% amount to be reserved for individual benefit schemes.
- b) 60% amount to be reserved for community benefit schemes. The individual benefit schemes are mentioned as under:

1) Housing:

- 1.1) Pucca House Construction Scheme.
- 1.2) To bear the beneficiary contribution in Government sponsored Economic Housing Construction Schemes.
- 1.3) To provide housing sites to Poura karmikas.

2) Employment:

- 2.1) Subsidy for small scale industrialists belonging to OBC.
- 2.2) To help in purchase of equipments to persons who have already completed Skill Development Training.
- 2.3) To bear the beneficiary contribution in Government sponsored Economic Employement Schemes.
- 2.4) Subsidy to acquire Industrial sites & sheds in Government Industrial layout.

3) Health

- 3.1) To provide subsidy for attachment of artificial limbs/arms etc.
- 3.2) To provide financial support for major surgical procedures.

4) Education

- 4.1) Financial support for medium & long term Skill Development Training Programmes. .
- 4.2) Special financial support for students undertaking post graduation and higher studies.
- 4.3) Help for students who participate in State/National level games ,cultural & debate activities.

5) Basic necessities

- 5.1) Subsidy for building individual toilets.
- 5.2) To provide for expenses incurred on of providing connection U.G.D.
- 5.3) To provide for expenses incurred on of providing connection to drinking water.

CORPORATE SOCIAL RESPONSIBILITY

The cutting edge corporate houses are required to comprehend the idea, nature and hugeness of corporate social duty. The corporate communicators are additionally required to enough impart the socially gainful projects of the corporate houses so as to prevail upon the cooperative attitude and backing of different partners of hierarchical advancement in the cutting edge age of corporate social obligation. The corporate communicators additionally require legitimate preparing and direction in the craft of picture

assembling and exhibiting the socially useful projects of the corporate houses through satisfactory correspondence crusades. A few pros in corporate correspondence and notoriety the board have given another measurement to the idea of corporate notoriety the board in their works. The present examination was done in Karnataka state to comprehend the execution of corporate notoriety program in select corporate houses based on methodical overview investigate approach. Essential information were assembled from around 318 partners of corporate notoriety the executives. The examination uncovered that the corporate houses had sound business goals, received imaginative ways to deal with the board, made satisfactory interest in social welfare and advancement exercises, compensated remarkable execution of inner and outer partners, conveyed brilliant items and administrations, guaranteed straightforwardness and responsibility in the conduction of business, set a high need on moral norms of the executives, created productive administration framework for good administration, contributed prominently on the improvement of social capital, embraced dynamic work guidelines and accomplished representatives' welfare and executed sufficient projects for manageable advancement for notoriety the executives. The investigation underlines that corporate notoriety the executives ought to be based on different measurements, for example, worker relations, financial specialist relations, provider relations, wholesaler relations, client relations, media relations, government relations, network relations and appropriation of prosocial practices. Current corporate houses like BEML, BHEL, MphasiS and Biocon have made admirable progress in the business the board all in all. These corporate houses have absolutely understood the importance of corporate correspondence in the new thousand years. A flood in corporate correspondence intrigue is commonly ascribed to the solid connection between the corporate correspondence and business the board. The future motivation for corporate correspondence the executives in select corporate houses must arrangement with the procedure of corporate social duty and reception of sound moral practices.

REFERENCES

- Abelow, Daniel and Edwin J. Hilpert (1986) Communications in the Modern Corporate Environment, Unpublished Ph.D., Thesis.
- Agarwal, P. C. (1975) A Study of Communication System in Bhilai Steel Plant, Industrial Relations Banerjee, A. K. (2009) Art of Corporate Communication, Lotus Press (Publishers and Distributors).
- Government of Karnataka. Status of Scheduled Tribes of Karnataka. In: Karnataka Human Development Report. 2005. [accessed on May 7, 2014]. Available from
- Prakash, Jagadeesh (2007) Corporate Communication Practices in Public Sector: A Case Study of Karnataka Power Corporation Limited, Ph.D., Thesis, Bangalore University, Bangalore, Karnataka, India.