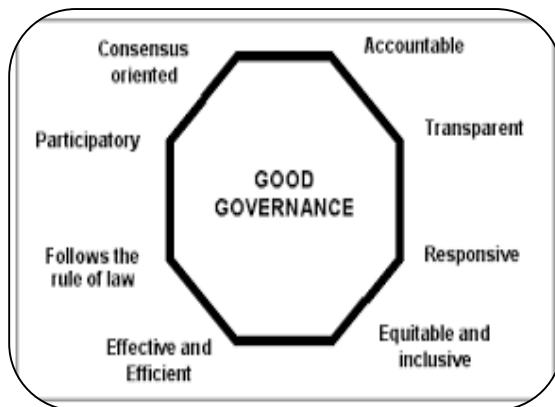




## GOOD GOVERNANCE: A STUDY OF CHALLENGES BEFORE THE HARYANA POLICE

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### ABSTRACT

Good governance implies efficient and effective administration having high level of organizational effectiveness, purpose and development oriented. The Government of India has taken several steps to bring good governance in the functions of public administration which are, Action plan on effective and responsive administration" was formed in 1997, in the department of administrative reform and public services, citizen charter in 1998, commission on review of administrative law proposed public service law, Modernization of government offices followed by national e-governance

plan and e-office was initiated in 2004. In 2005. Right to Information was enforced, Information and facilitation counters in 2006. During 2006-2007, the scheme, financial assistance to state government administration for professional documentation and dissemination of Good Governance Practices' through publication and audio visual material have been initiated. The police is responsible for protection of life and property of the citizens and to maintain law and order situation in the state. Their powers include the legitimized use of force. In this paper attempt is made to analyze the role of police in good governance in India.

**KEYWORDS:** Good Governance, protection of life and property.

### INTRODUCTION

Good governance implies efficient and effective administration having high level of organizational effectiveness, purpose and development oriented. Good governance emphasizes efficiency, accountability, citizen-friendly, responsiveness, transparency in functions of administration at all levels to provide quality services to citizens. To save interest of countrymen against the demerits of globalization, privatization and liberalization. Good governance can be ensured by providing security of life and property to the citizens, maintaining law and order for effective implementation of policies, by controlling crimes, corruption and financial losses in the administration. Good governance is important for the stability of democracy, economy and to control social evils prevalent in the society.

Police administration has been set up to maintain law and order and peace in the country, to check corruption and illegal practices, to control communal riots, to provide security of life and property to the citizens. Police has been become an active supporter in achieving the objectives of good governance. The

channel for the flow of good governance efforts needs disciplined personnel to actively provides results and outputs to the citizens.

## ROLE OF POLICE

Police has not only been controlling internal security in many parts of our country but also has been playing crucial role in supplying basic needs ,foods ,cloths in distant areas like flood affected areas, drought hit areas, tsunami and earthquake victims. To make the administration transparent and accountable, police help to control illegal and corrupt practices of public servants. It acts as an arm of judiciary by providing economic and social justice to the citizens. Police is the state's coercive and enforcing arm, who acts on behalf of the state in the fight against armed extremists, terrorists and anti-social elements and put themselves in risk for life imprisonment. The national security guard (nsg) is a crucial national resource and is meant to be deployed in situations having national ramifications requiring emergency actions. Police has been performing functions, prevention and control of crimes, detection of crimes, traffic control, control drug trafficking, security services during attacks, rescue services during natural calamities. Successful functioning of the police in a democratic society depends upon its ability to maintain a certain degree of order without which a free society cannot function. The strength of democratic society, the quality of life enjoyed by the citizens is determined in a large measure by the ability of the police to discharge their duties efficiently. The focus of police has been shifting to introduce accountability, improving policing, use modern technology and training to provide efficient services to the citizens. D.G. of police P.S.Gill said that he had worked on improving the force and preparing it to be better "first responder" in any given situation.

With a view to curb increasing number of cyber crimes in Haryana, police has come up with a cyber cell at madhuban (karnal) with the help of a multinational company NESCOM to fight crimes like sleazy MMS, hacking, illegal transfers of documents, money, and threats on e-mails.

## ROLE OF POLICE IN HARYANA

Haryana is the only state with systematic checks on over speeding according to DGP Haryana. Due to use of IT, RTI and on-line services, the transparency in functions of police has been increasing. Police has been committed to provide 24 hours services to citizens, easy redress of victim's problems, and has been publishing police helpline numbers on local vehicles.

But at ground level people have very poor response to the role of police, they even don't want to be in contact of police, according to them police provides its services only to politicians and high-profile people, police personnel are involved in corrupt practices and provide justice at minimum level only. But after the brave act of police personnel like Hemant Karkare during Mumbai terrorist attacks the reputation of the police have been improving among masses.

In district Rohtak of Haryana: It has come to light during the research that very few the cases related to murder, theft, dowry death, accidents, dacoits, crimes under IPC act have been pending for last 10 years. Police has been controlling crimes against women, children and senior citizens It has been organizing awareness campaigning against child labour, crimes against women and to seek cooperation of masses through advertisements and banners. The police has played commendable role during the Jat agitation in Rohtak in 2016.

It is the responsibility of the police to protect the life and property of the citizens, check illegal activities in their areas, check cyber-crimes, accountable to the people, protect democratic structure of our country, maintain internal security, control terrorism, naxalism and drug suppliers, bring transparency in its functions and protect the human rights. The objectives of the good governance can be achieved if the police perform following functions:

1. Quick response to corrupt practices.
2. Quick response to victims suffered in any accident.
3. Listen complaints of the suffers with patience and respond speedily.
4. Ready to respond before the occurrence of any miss-happening.
5. Adopt e-governance practices to bring efficiency and effectiveness in their functions.
6. Think positively to help the weaker and helpless people.

7. Time-to-time aware people against their misconduct and illegal practices.

#### **POLICE ACT DRAFTING COMMITTEE, 2005–06, Chaired by Soli Sorabjee**

- All officers must be provided with a minimum of two years tenure in a particular post to ensure that they are free to complete their tasks free of illegitimate interference.
- The Director General of Police shall have a minimum tenure of two years, irrespective of their date of retirement.
- The misconduct and illegal orders issued by the police officers during the duty should be recorded by the higher authorities.
- Promotion must be based on merit, evaluated by a qualifying examination and a performance evaluation.
- A Police Welfare Bureau must be set up to improve the welfare of police officers.

Officer welfare shall be improved by providing free insurance cover, putting in place internal grievance redressal systems and introducing eight- hour shifts. Proper measures should be adopted to improve and reform, police services and security services in India. There is need to update technology and weapons to ensure security concern. In 2006, the Supreme Court ordered various state governments to implement several reforms in police force.

#### **Several measures were identified as necessary to professionalize the police in India:**

1. High ranked police officer should not be transferred more frequently.
2. The state government should not ask police to hire anyone for special task or investigation to undermine their capabilities.
3. There must be separate departments and staff for investigation and patrolling.

#### **SUGGESTIONS TO IMPROVE ROLE OF POLICE**

1. Undue transfers of police personnel due to political interference should be checked.
2. Police personnel should be provided modern equipments and technology to handle complex situations.
3. Salaries and promotion avenues of police personnel need to be raised to boost their moral.
4. There is need to recruit personnel according to need and work as many post have been lying vacant and personnel are overloaded with duties.
5. They should be provided proper leaves, breaks in duty hours, medical and residential facilities to attract able person in this service.
6. There is need to control corrupt practices of police personnel.
7. The police personnel should be motivated and encouraged by the higher police officials on the basis of their hard work, commitment to their duties, not on the basis of personal favour, caste and religion.
8. The life of the honest and hard working police personnel should be highlighted in the media so that other police personnel and people can learn good lesson from his life.

#### **CONCLUSION**

Political interference in the police matters and political directions to police administration to fulfill party motives has been the main reason behind the worse position of police in our society. It is only the political will that can shape the role of police in good governance. It is hoped that implementation of recent Police reforms can improve the role of police.

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