# Monthly Multidisciplinary Research Journal

# Review Of Research Journal

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ISSN No: 2249-894X

## Kamani Perera

Regional Centre For Strategic Studies, Sri Lanka

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#### RNI MAHMUL/2011/38595

#### ISSN No.2249-894X

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# REVIEW OF RESEARCH



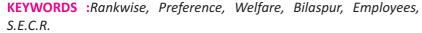
# RANKWISE PREFERENCE ON WELFARE MEASURES IN SOUTH EASTERN CENTRAL RAILWAY (S.E.C.R) AT BILASPUR (C.G)

### Dr. Shobit Bajpai<sup>1</sup> and Mrs. Anshu Bhandari<sup>2</sup>

<sup>1</sup>Chairman, Board of Studies Commerce, Sarguja University, Sarguja (C.G.)

#### **ABSTRACT:**

his research paper highlights the rank wise preference on welfare measures in South Eastern Central Railway at Bilaspur (C.G). Employees/Labours work and get paid salary/wages. But welfare measures for them act as a stimulator for better performance, loyalty, job satisfaction, talent retention, better organisation culture and good industrial relations.





#### **INTRODUCTION**

Indian Railways is the life line of India and the real assets of the Indian Railways are the Human Resources. In view of this, the various policies, programs, schemes, facilities, benefits offered to the employees in South East Central Railway will be taken into consideration. Indian Railways is a state-owned railway company, responsible for rail transport in India. It is owned and operated by the Government through the Ministry of Railways. It is the fourth largest railway network in the world.

The South East Central Railway (SECR) is one of the sixteen railway zones in India. It is headquartered at Bilaspur. It was inaugurated on 20 September 1998 and dedicated to the nation on 5 April 2003. Bilaspur Railway Station is a regional hub for the system. It is the busiest junction in Chhattisgarh and the fourth busiest in Central India. With such a large manpower it becomes quite necessary to adopt welfare measures to encourage loyalty, retain employees, raise morale of employees. It helps in physical, mental and emotional well being of an individual.

#### In SECR, Bilaspur following were the welfare measures taken:-

- 1. Housing Facility
- 2. Medical Facility
- 3. Drinking water
- 4. Washing and bathing facility
- 5. Education facility for children
- 6. Creeches
- 7. Recreation facility
- 8. Canteen
- 9. Provident fund Scheme

<sup>&</sup>lt;sup>2</sup>Research scholar at Dr. C. V. Raman University, Bilaspur (C.G.)

- 10. Retirement Benefits
- 11. Holiday home facility
- 12. Rehabilitation of Destitutes
- 13. Rehabilitation of handicapped

#### **OBJECTIVE:-**

To know the Employees / labour Preference Rank wise on Welfare Measures in S.E.C.R, Bilaspur (C.G.)

#### **RESEARCH METHODOLOGY:-**

Sample size-200

Sampling-Random sampling

Population-SECR, Bilaspur

Sources of data-Primary data collected through Survey

Survey Instrument-Questionnaire

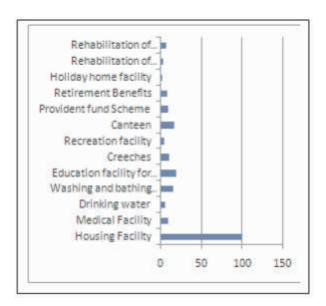
Data Analysis-Data is presented in tables and charts and analysed as per the requirement based on research objective.

#### **LIMITATIONS OF STUDY:-**

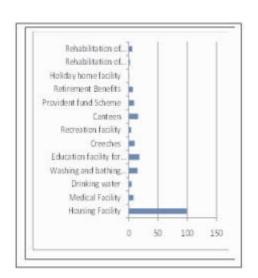
- 1. The study is limited to sample size of 200
- 2. The study is limited to Employees of South Eastern Central Railway, Bilaspur
- 3. Some of the respondents were hesitant to disclose their preference
- 4. The study has time limitation of 30 days.

#### **DATA ANALYSIS:-**

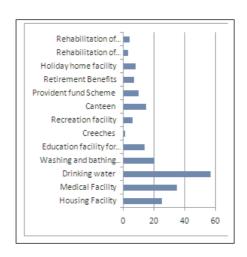
| FOR RANK 1-                     | freq |
|---------------------------------|------|
| Housing Facility                | 99   |
| Medical Facility                | 8    |
| Drinking water                  | 5    |
| Washing and bathing facility    | 15   |
| Education facility for children | 18   |
| Creeches                        | 10   |
| Recreation facility             | 4    |
| Canteen                         | 16   |
| Provident fund Scheme           | 9    |
| Retirement Benefits             | 7    |
| Holiday home facility           | 1    |
| Rehabilitation of Destitutes    | 2    |
| Rehabilitation of handicapped   | 6    |



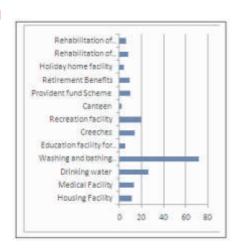
#### **FOR RANK 2**freq **Housing Facility** 30 **Medical Facility** 60 **Drinking water** 10 Washing and bathing facility 15 Education facility for children 20 Creeches 25 Recreation facility 5 9 Canteen Provident fund Scheme 6 **Retirement Benefits** 4 Holiday home facility 8 Rehabilitation of Destitutes 7 Rehabilitation of handicapped 1



#### FOR RANK 3freq **Housing Facility** 25 **Medical Facility** 35 **Drinking water** 57 Washing and bathing facility 20 Education facility for children 14 Creeches 1 Recreation facility 6 15 Canteen Provident fund Scheme 10 **Retirement Benefits** 7 Holiday home facility 8 Rehabilitation of Destitutes 3 Rehabilitation of handicapped

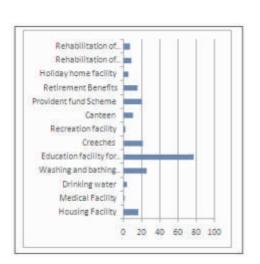


#### **FOR RANK 4**freq **Housing Facility** 11 **Medical Facility** 13 **Drinking water** 26 Washing and bathing facility 72 Education facility for children 5 Creeches 14 Recreation facility 20 Canteen 2 Provident fund Scheme 10 **Retirement Benefits** 9 Holiday home facility 4 Rehabilitation of Destitutes 8 Rehabilitation of handicapped



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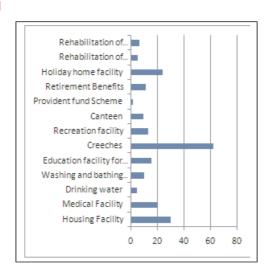
#### **FOR RANK 5**freq **Housing Facility** 16 **Medical Facility** 1 **Drinking water** 3 Washing and bathing facility 25 Education facility for children 77 Creeches 21 Recreation facility 2 10 Canteen Provident fund Scheme 20 **Retirement Benefits** 15 Holiday home facility 5 Rehabilitation of Destitutes 8 Rehabilitation of handicapped 7



#### **FOR RANK 6**freq **Housing Facility** 30 **Medical Facility** 20 **Drinking water** 4 Washing and bathing facility 10 Education facility for children 15 Creeches 62 Recreation facility 13 9 Canteen Provident fund Scheme 1 **Retirement Benefits** 11 Holiday home facility 24

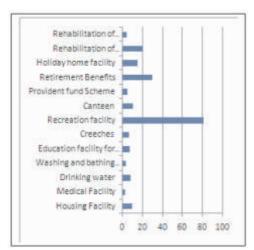
Rehabilitation of Destitutes

Rehabilitation of handicapped

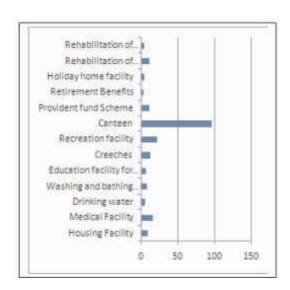


#### **FOR RANK 7-**

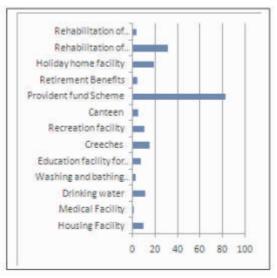
#### freq **Housing Facility** 9 2 Medical Facility **Drinking water** 8 Washing and bathing facility 3 Education facility for children 7 6 Creeches Recreation facility 81 Canteen 10 Provident fund Scheme 5 **Retirement Benefits** 30 Holiday home facility 15 Rehabilitation of Destitutes 20 Rehabilitation of handicapped



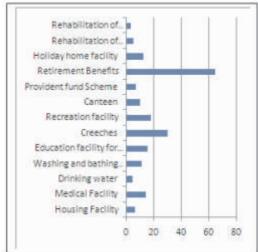
#### **FOR RANK 8**freq **Housing Facility** 8 **Medical Facility** 15 **Drinking water** 5 7 Washing and bathing facility Education facility for children 6 Creeches 12 Recreation facility 21 96 Canteen Provident fund Scheme 11 **Retirement Benefits** 2 Holiday home facility 3 Rehabilitation of Destitutes 10 Rehabilitation of handicapped 4



#### **FOR RANK 9**freq 9 **Housing Facility Medical Facility** 1 **Drinking water** 11 Washing and bathing facility 2 Education facility for children 7 Creeches 15 Recreation facility 10 5 Canteen Provident fund Scheme 83 **Retirement Benefits** 4 Holiday home facility 19 Rehabilitation of Destitutes 31 Rehabilitation of handicapped



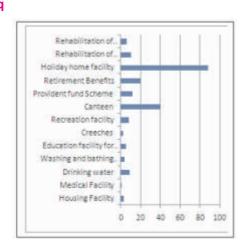
#### FOR RANK 10freq **Housing Facility** 6 Medical Facility 14 4 **Drinking water** Washing and bathing facility 11 Education facility for children 15 Creeches 30 Recreation facility 18 Canteen 10 7 Provident fund Scheme **Retirement Benefits** 65 Holiday home facility 12 Rehabilitation of Destitutes 5 Rehabilitation of handicapped



91

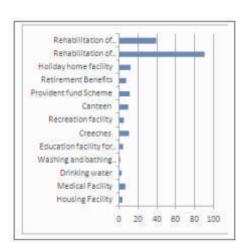
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#### FOR RANK 11freq **Housing Facility** 3 **Medical Facility** 1 **Drinking water** 9 Washing and bathing facility 4 Education facility for children 5 Creeches 2 8 Recreation facility 40 Canteen Provident fund Scheme 12 **Retirement Benefits** 20 Holiday home facility 88 Rehabilitation of Destitutes 10 Rehabilitation of handicapped 6

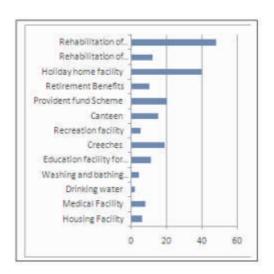


#### FOR RANK 12freq **Housing Facility** 3 **Medical Facility** 6 2 **Drinking water** Washing and bathing facility 1 Education facility for children 4 Creeches 10 Recreation facility 5 9 Canteen Provident fund Scheme 11 **Retirement Benefits** 7 Holiday home facility 12 Rehabilitation of Destitutes

Rehabilitation of handicapped



#### FOR RANK 13freq **Housing Facility** 6 Medical Facility 8 2 **Drinking water** Washing and bathing facility 4 Education facility for children 11 Creeches 19 Recreation facility 5 Canteen 15 Provident fund Scheme 20 **Retirement Benefits** 10 Holiday home facility 40 Rehabilitation of Destitutes 12 Rehabilitation of handicapped 48



#### **FINDLINGS:-**

Following were the rank wise preference of employees / labours on welfare measures in S.E.C.R, Bilaspur (C.G.)

**Housing Facility** -Rank 1 **Medical Facility** - Rank 2 -Rank 3 **Drinking water** Washing and bathing facility - Rank 4 Education facility for children - Rank 5 Creeches - Rank 6 Recreation facility - Rank 7 Canteen - Rank 8 Provident fund Scheme - Rank 9 **Retirement Benefits** - Rank 10 Holiday home facility - Rank 11 Rehabilitation of Destitutes - Rank 12 Rehabilitation of handicapped - Rank 13

#### **CONCLUSION:-**

Welfare measures are definitely the most effective tool to attract, retain and derive the best output from the employees. Human beings are social beings who need emotional and mental satisfaction from their job. Nowadays, private payers are constantly offering innovative benefits to employees and hence it becomes important for public sectors like Railways to offer welfare benefits to employees which may be costly in shorter run but will be too beneficial to railways in longer run.

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Mrs. Anshu Bhandari Research scholar at Dr. C. V. Raman University, Bilaspur (C.G.)

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